

This can happen for various reasons. First, it could be that your mobile does not support running or download a .jar file of size more than 93KB. Mostly older models have this limitation. You can verify by looking for your device in APPENDIX A of the User Guide. Another reason could be that the configuration of the software (i.e. CLDC 1.0/1.10) is not recognized by the device, or that the device requires further information that is not present in the .jad file. We have seen this happening for Blackberry devices. If this is the case, please tell us about the problem, your mobile model and brand at: [Customer service](#)